

Engage: Educate: Equip

Nassau County Public Schools

Frequently Asked Questions

What is digital learning?

Digital learning is a combination of technology, digital content and instruction used to strengthen a student's learning experience. It helps our students meet the Florida State Standards in order to prepare them for the 21st century workplace.

How will digital curriculum change teaching and learning in the classroom?

It will make learning more interactive as well as allow for differentiated instruction to meet the individual needs of your child.

Will my child still use paper and pencil?

Yes, your child will still need to use paper and pencil to work out problems, as well as learn handwriting and other necessary skills. Your child will turn in both paper and digital assignments. The digital assignments will be turned in via Google Classroom.

Where will my student access their textbooks?

Student textbooks are available in both online and offline formats. Online textbooks are accessible through the Classlink Launchpad. www.launchpad.classlink.com/nassau.

Where will my student produce and store work?

Students will produce and store all work in G-Suite. G-suite is a Google cloud-based platform that offers applications for word processing, presentation, spreadsheets, and more. Created work will be stored in Google Drive.

How will digital learning impact students with disabilities?

Students with special needs will benefit from having a device to support their Individual Education Plan. Based on their unique learning needs, devices may be equipped or modified to include adaptive software and programs. We ensure accessibility to instructional materials. The staffing specialist will determine what is best for each student based on their unique learning needs.

Will my child use their device for testing?

Yes, all devices work with the online specifications for the Florida Standards Assessment and in classroom assessments.

Where can I find digital learning policies and procedures?

Policies and procedures regarding digital learning can be found at www.nassau.k12.fl.us

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Devices for Digital Learning

Who is responsible for lost, stolen, or damaged devices?

Similar to any other instructional material, the student is responsible for their device. Teachers will work with students on responsible use and safekeeping of their device. Additionally, each device is equipped with the Google Administrative Management System, so stolen devices can be disabled. If loss or theft is suspected, parents should immediately notify NCSd by calling 904-491-9900. Additionally, students should immediately report a lost or stolen device to their teacher. Damaged devices will be evaluated by the school to determine whether they can be repaired and what fee if any should be assessed.

What are the consequences for lost, stolen, or damaged devices?

The consequences are outlined in the Digital Learning Agreement

How do consequences differ for lost or stolen devices?

If a device is lost or stolen, a police report will be filed and an investigation will take place. The findings of the investigation will determine the action taken.

What if I can't pay the fine?

If this is a concern, please speak with your school administrator.

How long do I have to pay the fine?

The responsible parties will have 30 calendar days from the date of assessment.

How am I notified if there is a fine?

Currently, students are notified by the school Library Media Specialist within 10 days of when they are levied with a fine just as they are with library books. Parents may be contacted by administrators if the fine is of a large sum or overdue. Students are responsible for paying all fines prior to withdrawing from school or graduating.

How and where do I pay the fine?

Fines can be paid in the media center by cash, check or money order made out to the student's school.

How will my child get technical support if they encounter issues?

Students will receive technical support from the school Library Media Specialist and Technology Service Representative during school hours.

How long does the device battery last? What if a student's device battery runs out during the day?

Students are advised to plug in their laptop every evening at home to ensure that it is fully charged each day. When students are not using the device during the day, they will power down their device to conserve its battery life.

Classrooms are equipped with electrical outlets for emergency charging as needed throughout the school day.

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What if my student moves or transfers during the school year?

Each laptop is the property of NCSB. If a student moves or changes schools during the school year, the student will return the device to their school prior to transferring.. All devices are returned to the campus at the end of each school year. If a student withdraws from the Nassau County School District, the device must be returned before student can be officially withdrawn.

Can I purchase my student's device upon leaving the school?

Currently, this is not an option.

Will my student get the same device from year to year?

Yes, the student will be assigned the same device from year to year. This only applies to the schools where students will take home the device each day.

To what extent can my student customize the device?

Students may not adhere any decorative or personalizing stickers or labels to the device, which leaves residue upon removal. Students may not draw or otherwise mark the device in lead, ink or paint. However, students may change the desktop or screen saver on their device so long as the image is school appropriate.

Internet Access for Digital Learning

What if a student doesn't have internet access at home?

NCSB recognizes that students may not have access to the internet at home. So, each NCSB campus is equipped with wireless internet. Additionally, many locations in the community offer free wireless internet access. See www.openwifispots.com for locations nearest you.

How will my child study or learn at home without internet access?

Students will have limited ability to download their work at school and complete it for homework offline. This functionality is dictated by the textbook publishers and copyright owners.

What is Connect2Compete?

Connect2Compete is a program for K-12 students and provides affordable Internet service to students and families that qualify for the National School Lunch Program. Eligible customers receive fast, affordable Internet for as low as \$9.95 per month (plus tax).



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How do I qualify for Connect to Compete?

A family may qualify for a program if they satisfy the following requirements:

- Have at least one child eligible or enrolled in the National School Lunch Program
- Have not subscribed to internet service within the last 90 days.
- Have no outstanding bills with service providers.

How will inappropriate content be handled?

The NCSB firewall will be in place to block inappropriate sites on campus. We will follow the NCSB Code of Student Conduct, and follow the same procedures as is done for paper-based offenses.

How can I filter internet access at home?

You can add parental controls to your router. Contact your Internet service provider for assistance. Parents are not able to add additional parental controls to the device itself.

Parents of Digital Learners

What is expected from me as a parent?

You should familiarize yourself with textbooks, applications being used by schools, and the student devices. Remind your child to charge their device every night. Encourage student responsibility and organizational skills. Communicate with school personnel regarding any concerns about digital learning or the device

What if I don't know much about computers?

Students are tech savvy by nature and are great technology teachers to adults. Have your student show you what they are working on

using their device, their school's website or how to view grades online.

How can I monitor the use of my student's device at home?

NCSB encourages families to routinely engage and observe their students technology use. Setting expectations and rules for home use of the device is critical to ensuring your student's success. Encourage your student to use their device in common areas only. Additionally, ask your student to share any work they've completed or studying they've done using their device. Designate a charging station in your home and ensure students have the device plugged in by a time you've established.